



Volunteer Newsletter

December 2025

A Message from Liz (Evora Hospice CEO)

This year marked a bold and exciting step forward for the Hospice as we launched our new name and brand – Evora Hospice. This evolution reflects who we are today: a modern, vibrant organisation deeply rooted in the communities we serve and care for. It also represents a confident step toward the future, reinforcing our vision to continue delivering the highest standards of palliative care across the counties of Armagh, Down and Tyrone for many years to come.

Our new identity is just one part of a wider commitment to future-proof our services. This includes our vision and ambition to develop a new hospice facility in Newry to ensure we can meet the growing and changing needs of those we care for. We know this ambition will be a long-term undertaking, requiring collaboration and support from our incredible staff, volunteers, donors, and the wider community. With everyone's help we are determined to turn this ambition into a reality, and we look forward to engaging with our communities to help shape the next chapter of hospice care in our region.

To each of you that support us: thank you. Your generosity and belief in our work sustain us and give us the strength to move forward with confidence. We look forward to continuing to work with you as we cannot do what we need to do without your support.



May your Christmas be filled with joy and your New Year filled with peace.

Car Raffle 2025

We're thrilled to announce the results of this year's hospice car raffle, which ran across multiple venues over the past three months and raised the amazing total of **£113,372.62**. **The winners:**

- **1st prize B James - Kilkeel**
- **2nd prize M Cullen - Dungannon**
- **3rd prize G Mallon - Warrenpoint**



CAR RAFFLE
PRIZE DRAW

An incredible **107 of you donated 890 hours** to the campaign! This remarkable achievement was made possible by the tireless efforts of many of you, who turned up to sell raffle tickets each week in shopping centres and local venues, engaging with the community and spreading awareness of our services.

Your continued support is the heartbeat of our fundraising efforts, and we are deeply grateful for everything you do.

Website Portal for Annual Update Training



I am delighted to introduce a new feature on our website designed specifically for our volunteers – a volunteer web portal. This dedicated platform will serve initially as a hub for our mandatory annual update training online – making it easier than ever for volunteers to complete the process.



The portal reflects our ongoing commitment to enhancing your volunteer experience and will take between 20-30 minutes to complete.

An instruction sheet on how to access and use the portal will accompany this newsletter. Usernames & passwords will be distributed individually at the same time in a separate letter. Help will be available if required – please contact Rosie or Andrea (during working hours).

Everyone (including those volunteers who have joined Hospice recently) must complete the training between 1st – 31st January 2026.



Stay Connected with Evora Hospice Care

We're thrilled to announce a new way to keep in touch! Starting this January, we will be using **ClickSend**, an online messaging service that allows us to send messages quickly and efficiently to all our volunteers and is already in use with fundraising event volunteers.

This service means we can share important updates and reminders with everyone, not just those helping with fundraising events. It's a more cost-effective and efficient way to communicate, ensuring you stay informed without delay and makes staying connected even easier. Please note:

- This service is for text messages only and cannot accept phone calls.
- Messages will come from this number: **07984 386827** . Please save it to recognise it's from us!
- We can still take phone calls on our mobile **07436 800438**

If you've changed your address, phone number, or email recently (or just set up an email account), please drop us a quick update. Keeping your details current means we can keep you in the loop with all the latest news and activities. You'll find our contact details below.

Main Reception - 028 3026 7711

Voluntary Services Calls - 07436 800438

Voluntary Services Texts - 079843 86827

Email- vs@evorahospice.org

Visit our website:
www.evorahospice.org

Follow us on social media